

Minutes and Resolutions of Meeting of Directors of  
Southwest Water Users Associations, Inc. a/k/a  
Southwest Water Users Public Water Authority of the State of Arkansas, Inc.

I, the undersigned, hereby certify that I am the Secretary of Southwest Water Users Association, Inc., a/k/a Southwest Water Users Association Public Water Authority of the State of Arkansas, Inc. ("Southwest Water") a corporation organized under the laws of the State of Arkansas, and that the regular meeting of the Board of Directors of said corporation was duly called and held the **12th day of February 2026**, the following motions and actions were adopted, to wit:

Regular Meeting called to order at 6:00 P.M.

Board Members: Jason Temple, Wendell Robideaux, Jack Leech, Keith Jones, Bryce Minner,

Office Staff: Nikki Townsend, Billy Scott, Boyd Beirbaum

Consultants: Mike Bolin, Baxter Drennon, Michael Moyers

**Guests:** Wally & Tammy Boone, Colton Hinrichs, Gary Minchew, Donna & Mike Kelly, Martin Skorcz, Scott Smith, Brad Weems, Ryan Dossey, Denise Smith, Brande & David Callis, Steven Boyd.

Proof of quorum present

Statement of FOIA Compliance Roll Call- All confirmed

Proof of meeting notice confirmed.

Recognition of Guests:

**Brande & David Callis** explained that the recent outage in January is the second time in 6 months they have been without water for a week. There is not enough water pressure in the neighborhood already and is concerned about Buc-ees coming in. Wants less talk and more action.

**Denise Smith** stated that during the outage they did not get any returned phone calls, have we considered an answering service? She contacted the mayor and the judge and is concerned about new development coming in around them when the pressure is already very low. Wants to know when they will see something done about the issue.

**Ryan Dossey** wants to know who approved the subdivision he lives in, Southwest Water cannot provide enough water and the pressure is very low. There is poor communication and gets different stories from employees. He is tired of talk and tired of promises.

**Donna & Mike Kelly** have lived in their home since 1985 and are the 1<sup>st</sup> to run out of water and the last to get water back. They have a pump at their

home and store water in case of an outage. They compliment Billy Scott for being so helpful. Would like answers on a fix to the problem.

**Martin Skorcz** stated that some of his neighbors have talked about moving due to the water issues; he worries it will affect his property value. He asks about back up pumps for emergency situations. Would like answers and action taken.

**Gary Minchew** has lived at Castle Rock for 16 years and has had issues with the water since he moved there. He keeps stored water because they run out so frequently. He says he can't get answers and wants to know something. He also complements the service men for their hard work.

**Brad Weems** agrees with his neighbors and wants answers.

**Wally & Tammy Boone** want to know what lesson Southwest Water Users has learned and how are they going to fix it. Mr. Boone stated that the judge came to his neighborhood to help but the board did not.

**Steven Boyd** is tired of being lied to. The previous board minutes show that the issue at Castle Rock gets brought up but is tabled every month. Wants the association to be put under State Legislature. He also states the Water Users employees are facing the public but the Southwest board is hiding.

**Colton Hinrichs** wants to know what Southwest Water is going to do for them and how they plan to fix this problem.

- **Jason Temple** addresses the customers about the water outage and water pressure issue:
- The below freezing temperatures and the amount of water customers were dripping from their faucets made recovery time difficult. There were no leaks in the system.
- The plans for Castle Rock subdivision were sent to the Health Department and were approved by them. There may have been a mistake with what the engineer said the water pressure was.
- Jason assured the customers that he did come to their neighborhood to talk to them and try to hand out bottled water and Water Users employees did also.
- Southwest Water Users will have a resolution to the problem in writing to our customers by two months from now.
- Southwest Water Users is working on an interconnection with Garland County, as of right now there is only one connection. Mr. Moyers is here tonight to sign off on the Bond to get the project started.

- Water Users employees got an old abandoned pump station back online to help recover during the outage.
- Southwest Water Users is going out for bids soon for construction on the new interconnection, this is the reason for the rate increase. In approximately 1 year the new system will be in place.
- GARNAT Engineering is also modeling Salem Water Users system and hopefully can help with getting a better supply from that connection.
- The Southwest Water Board and Water User staff were very thankful and impressed with the Saline County Office of Emergency Management (OEM) and their assistance with organizing additional bottled water distribution to customers without water and assistance with organizing Water Users request to contact the local Volunteer Fire Departments for assistance with transferring portable water via tanker trucks from Southwest's water system south of I-30 to the Northview subdivision and to filling the Newcomb standpipe tank and associated distribution system. The system recovery was a huge success and restored water back to the system two days earlier than expected.

- **Michael Moyers** with Friday Eldridge and Clark-
- Jason Temple opens the public hearing for the North Garland County Interconnection.
- Southwest Water Users is borrowing 5.5 Million dollars from the state program with a 1.75% interest rate.
- Interest is only during the construction period.
- Monthly payments will start on December 1, 2027 through December 1, 2047.
- Can prepay on April 13<sup>th</sup> 2036
- The state must consent to any rate deduction.
- 5% of gross on 554,988 to consent for withdrawal.
- Southwest Water Users must open a separate bank account named 2026 revolving depreciation fund by closing date March 18, 2026.
- Engineer invoices will be sent to the state and the state will send the money to the account to write checks for the invoices.
- Open for questions- none
- Close hearing at 7:07 P.M.

- A Motion was made to accept the consider to intent. Motion made by Keith, seconded by Bryce to approve. Motion passed.
- A Motion was made to accept the rate resolution. Motion made by Wendell, seconded by Jack to approve. Motion passed.
- A Motion was mad to accept the bond resolution. Motion made by Wendell, seconded by Keith to approve. Motion passed.
- **Greg Gattin** put in his resignation by telephone to Nikki Townsend on March 18<sup>th</sup> 2026.
- Need a nomination to take his place as Secretary. The board nominates Keith Jones.
- A Motion was made to accept Keith Jones as secretary for Southwest Water Users PWA board. Motion made by Wendell, seconded by Jack to approve. Motion passed.
- A Motion was made to remove Greg Gattin as a check signer for Southwest Water Users PWA and replace him with Keith Jones. Motion made by Wendell, seconded by Jack. Motion passed.
- **Mike Bolin-**
- Bid date is set for March 19<sup>th</sup>
- A Motion was made to advertise for bids. Motion made by Wendell, seconded by Bryce to approve. Motion passed.
- Crossing the interstate to push more Benton water. Will need more pumps.
- **Boyd-**
- Met with Haskell, they are annexing and will need more water. Need to have a discussion about Haskell's rate.
- **Billy-**
- Would like approval for a hard line to run across I-30 @ point view.
- Board authorizes up to \$20,000 for pipe on the emergency line with Mike Bolin looking over the plans and fittings.
- Motion made by Wendell, seconded by Jack to approve. Motion passed.
- **Nikki-**
- Will bring the board more information on an after-hours answering service.

- **Board-**
- **Old Business**
- Update model of both entities into one model, GARNAT Engineering will work on call or hourly for emergency situations.
- A Motion was made to hire GARNAT Engineering. Motion made by Jack, seconded by Keith to approve. Motion passed
  
- Reviewed and accepted board minutes from previous month. Motion made by Keith, seconded by Wendell. Motion Passed
- Reviewed and accepted financial Reports. Motion made by Bryce, seconded by Keith. Motion Passed
  
- **New Business**
- Need to get Mt. View pump station back to operational status. Will cost around \$17,000 for a control panel

Meeting adjourned

