

Minutes and Resolutions of Meeting of Directors of  
Salem Water Users Associations, Inc. a/k/a  
Salem Water Users Public Authority of the State of Arkansas, Inc.

I, the undersigned, hereby certify that I am the Secretary of Salem Water Users Association, Inc., a/k/a Salem Water Users Public Water Authority of the State of Arkansas, Inc. ("Salem Water") a corporation organized under the laws of the State of Arkansas, and that a regular meeting of the Board of Directors of said corporation was duly called and held on the 16th day of March, 2026, the following motions and actions were adopted, to wit:

Meeting was called to order at 6:00 p.m.

Board Members present: Jeff Richardson, Gary Winkler, David Finney, Dickie Kentener, Chris Apple

Office Staff present: Billy Scott, Nikki Townsend, Boyd Bierbaum

FOIA Roll call- everyone good.

Previous Minutes were presented. A Motion was made by Jeff Richardson, seconded by Gary Winkler to accept the minutes. Motion passed.

Financial statements were presented. A Motion was made by Gary Winkler, seconded by David Finney to accept the financials. Motion passed

Update on rate study, still waiting. Need more information to raise rates.

Put a hold on Engineering and installing radio read meters for now, until rates go up.

Discussed the cost for physical mail, will push for customers to go paperless.

Staff has worked on communication with customers with a new after-hours phone service, updating the website and opening a Facebook page.

Currently looking for a new computer software also.

Would like to buy a generator, possible share the cost with Southwest Water in case of outages. Billy will need a laptop.

Billy became a CDL certified instructor, can save money and certify our employees.

Will be looking for another big truck with a dump bed.

Meeting adjourned 7:30 P.M.